



Friday 2 February 2018

Dear Parent or Carer

As some of you may be aware, there was a concerning incident on the school bus on Wednesday 31 January involving inappropriate behaviour by a parent towards school staff. This incident unfortunately took place in front of children.

Let me assure you that as a school we have dealt with, and are dealing with, this incident using all measures at our disposal. We will do everything we can to make sure there is no repeat of this incident.

I will take this opportunity to remind all parents and carers that school staff have a right to work in a respectful environment without being subjected to abuse, and there are certain behaviours that we will not tolerate. In addition, I remind all parents and carers that we take the safeguarding and care of our children very seriously, and we take full measures to ensure that they are not harmed, either directly by harmful or inappropriate behaviours, or indirectly by witnessing inappropriate behaviours. These behaviours may include:

- Threatening or abusive language
- Aggressive behaviour, including physical encroachment
- Use of inappropriate or foul language, e.g. swearing
- Physical assault

As a school we will deal with such incidents by using all measures at our disposal. These measures may include:

- Restrictions on attending school site
- Filing a report with our designated community police officer
- Filing a report with the police
- Making a referral to the Local Authority Designated Officer (LADO)
- Making a referral to the Havering MASH Team (which includes Social Services)

I will point out that most of our parents and carers have been consistently supportive and respectful towards staff. I am also aware that many of you would never even consider exhibiting some of the above harmful and inappropriate behaviours in front of children.

Please do get in touch with me if you have any questions.

Yours sincerely

Raheel Akhtar

Headteacher

School contact number: 01708 932 710

School email: info@concordiaacademy.co.uk